

# Meridian® 5216

## Business Set with Display and Headset Capability

*With Liquid Crystal Display and headset compatibility, the M5216 offers powerful call coverage and call handling capabilities. The M5216 is recommended when you need a central answering position or ACD support. This set offers unique functionality, making it the perfect solution for call centers and other high-volume calling applications. Combined with the M522 Meridian® Mate Expansion Module, the M5216 is also recommended as a mini-console.*

### Key Features:

- Single-line set with multi-line functionality
- Extra wide, 2-line X 24-character display
- Reason Display to give users additional call information, such as whether a call has been forwarded
- Capability for Calling Name and Number Delivery
- Headset capability
- Visual ringing indication
- Larger keypad buttons
- Fourteen system programmable keys for feature access or directory numbers



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### Convenience Features for Increased Productivity

- On-hook dialing for convenient call setup or access to voice mail
- Feature/line indicator to let you know at a glance if a feature or line is in use
- Visual message waiting indicator that works in combination with a message center application or your voice mail system to let you know when you have a voice mail message
- Primary Directory Number (PDN) that is automatically selected for outgoing calls when you lift the handset
- Hold and Release keys for better call processing
- Last Number Redial to automatically store the last number you dialed, making it easier to reach busy numbers

### Power Features for Increased User Control

- Power Feature key (optional) to let users add, delete, or change MDC features on their sets
- Inspect key (optional) to give users access to information about the set's assigned features and about incoming calls
- Program key to let users enter the programming mode to set up local features, such as time and date and the call timer
- Mute key to turn off the microphone (invoke automatically when the headset is plugged in)

### Call Handling Capabilities for Improved Call Coverage

- Headset capable
- Supervisor ACD features that let you monitor and manage individual agents and groups
- Supports the M522 Meridian Mate Expansion Module, a 22-button add-on unit (add up to two expansion modules for a total of 44 additional buttons with associated LCD indicators for feature access or directory numbers)
- Mini-console capabilities such as Direct Station Select (DSS), Busy Lamp Field (BLF), and Camp-on that let you handle calls quickly and efficiently

### New Design for Enhanced Functionality

- Sleek, low-profile styling that requires minimum space
- Enlarged keypad and control bar for easy dialing and volume adjustment
- Color-coded, conveniently-placed Hold and Release keys
- Colors available: Ash, Black, and Gray
- Designation labels and key caps included (English, French, and Spanish)
- Desk or wall mountable (integrated wall mount kit included)

### Technical Specifications

Length: 9.48 in. (237mm)  
Width: 10.40 in. (261mm)  
Height (front): .728 in. (18mm)  
Height (rear): 3.645 in. (92.6 mm)  
Weight: 2.5 lbs. (1.14 Kg)  
Power requirements: AC/110 Volts

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